



MASTERCLASS

ACCIDENTAL MANAGER TO INTENTIONAL LEADER

FRIDAY 23RD MARCH 2018 | 7 MACQUARIE PLACE, SYDNEY 2000

TIME	SESSION	
8:15	Registration Opens	
8:45	Welcome	Susanne Behrendt CPA FCCA FIML, GM Finance & Operations / Company Secretary
Session 1 9:00	Ben Palmer BAppSci (Hons)PhD	How emotionally intelligent leaders handle performance management <p>How do you manage under performance in a way that keeps relationships cordial, self-esteem intact, and produces positive results? Come along to this masterclass to explore, discuss and try-out, the approach emotionally intelligent managers and leaders apply. You'll leave this session with tools, techniques and the latest approaches to managing under performance.</p>
Session 2 9:45	Vannessa McCamley Leadership Facilitator, EnHansen Performance	Accidental Manager to Intentional Leader <p>Learn to shift from being a Technical Specialist to a Manager / Leader through neuroscience. The latest neuroscience findings will be presented to create high performance and leadership relating to self and of others. Vannessa will summarise the research through the NeuroTREADTM framework which stands for Think, Regulate, Engage, Adapt and Develop with the brain in mind. Become agile leaders of change and performance.</p> <p>Think Interpret core brain functions and what impacts effective decision making Regulate Recognise the brains emotional triggers, response to stress and build resilience Engage Develop strategies to understand the brains emotional and engagement responses to build engaged teams Adapt Lead teams effectively through change, by utilising the brains "neuroplasticity" while recognising the resistance to and capability to change Develop Develop the keys to the brain's ability to learn and develop through a brain based coaching technique and regular feedback strategies.</p>
10:30	Morning tea	
Session 3 11:00	Suzie Brett B Bus LLB MLM, People and Legal Director, Konica Minolta Business Solutions Australia Pty Ltd	What do you stand for? <p>After a certain point in your career, your technical skills are a given. Knowing what else you stand for will increase both your influence and impact in your organisation as well as the potential for different career opportunities.</p>



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Session 4 11:45	Jamie Getgood FIML, Director - Getgood Consulting	Becoming a Leader through the closure of an industry In 2013, GM Holden announced that it would close its manufacturing operations. Jamie Getgood will talk briefly through how he grew through his career and how Holden managed the closure with best practice results.
Session 5 12:30	Panel Session: From Technical Specialist to Manager/Leader	<ul style="list-style-type: none">• Gunnar Habitz CMgr FIML, Channel Sales Manager, KeepItSafe• Robert Sturgill, Data Centre Manager, ServiceNow• Therese Linton, Strategy, Transformation & Innovation Consultant
1.15	Paola Tesolin	Chartered Manager (CMgr)
13:20	Lunch	
Session 6 14:15	Duncan Fish, Interpersonal Skills Expert, The Engaging Executive	The Aikido of Influence Have you ever marvelled at how some people seem to be so influential, yet you don't feel pushed into doing anything? Have you ever wanted to be able to bring someone along on a journey he or she didn't want to come on? Have you ever assumed you knew what somebody wanted and got it completely wrong? If the answer to any of these questions is yes, then this session is for you.
Session 7 15:00	Agnes Panosian, Data & AI Lead	Future of Management and Leadership We are in the midst of fundamental change in the way we think of organisations and their purpose, making the role of leaders vital in defining this new paradigm. This session will focus on: <ul style="list-style-type: none">• How management and leadership will change in the future• Practical tips for Accidental Managers to become confident leaders;• How to move from delivery to directing teams in every changing environment.• You will hear the journey of a technical specialist into management and leadership The self- discovery process, the challenges, the failures and successes.
15:45	Afternoon Tea	



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Session 8 16:00	Panel Session: Leading in in 2025 and beyond	<ul style="list-style-type: none">• Agnes Panosian, Data & AI Lead, Microsoft• Khushaal Vyas MIML, IML 2017 Australian Student Leader of the Year, Clerk at Baker McKenzie• Antoine Hermens FIML, Associate Professor Strategy & Entrepreneurship UTS School of Business
16:40	Masterclass conclusion & closing comments	Susanne Behrendt CPA FCCA FIML GM Finance & Operations / Company Secretary
17:00	Networking drinks	
18:00	Conclusion	

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